



**Open Board Meeting
September 21, 2023
Held at the College of Pharmacists of British Columbia
200-1765 West 8th Avenue, Vancouver, BC**

MINUTES

Members Present:

Steven Hopp, Chair, District 4
Andrea Silver, Vice-Chair, District 3
Alex Dar Santos, District 1
Terri Gibson, District 2
Michael Ortynsky, District 5
Anca Cvaci, District 6 (*virtual attendance*)
Mikolaj Piekarski, District 7
Eric Sletmoen, District 8
Tracey Hagkull, Government Appointee
Anne Peterson, Government Appointee
Katie Skelton, Government Appointee
Justin Thind, Government Appointee

Staff:

Suzanne Solven, Registrar and CEO
Heather Biggar, Deputy Registrar
Daryl Beckett, General Counsel
Zachery Solomon, Chief Operating Officer
John Fleming, Director of Complaints and Investigations
Ashifa Keshavji, Director of Practice Reviews and Quality Assurance
Doreen Leong, Director of Registration and Licensure
Camelia Toghiani-Rizi, Director of Policy and Legislation
Colin Wong, Director of Communications and Engagement
Stephanie Kwok, Executive Assistant and Board Coordinator
Lori Tanaka, Board Governance and Correspondence Specialist
Lesley Chang, Public Information and Editorial Lead (*virtual attendance, for item 4*)
Jon Chen, Digital Communications Lead (*virtual attendance, for item 4*)
Ola Omorodion, Project Manager (*virtual attendance, for item 4*)
Monica Cheng, Compliance Officer, (*virtual attendance, for item 7*)
Jonathan Kwok, Public Information and Editorial Lead (*virtual attendance, for item 7*)
Mary Tan, Administrative Assistant – Registration (*virtual attendance, for the land acknowledgement*)
Julian Yoo, Compliance Officer, (*virtual attendance, for item 7*)

Guests:

Larry Lynd, Dean, University of British Columbia Faculty of Pharmaceutical Sciences (*virtual attendance*)
David Stevenson, CEO, Moose Hide Campaign (*virtual attendance, for item 9*)
Sulksun, Elder, Musqueam Nations (*for item 6*)
Perna Thaker, Policy Analyst, Strategic Priorities, Ministry of Health (*for item 6*)
Brian Westgate, Director, Strategic Priorities, Ministry of Health (*for item 6*)
Caitlin Chew, Pharmacist, Advanced Year 2 Residency (*virtual attendance*)
Iona Berger, Pharmacist, Advanced Year 2 Residency (*virtual attendance*)



1. WELCOME & CALL TO ORDER

Chair Hopp called the Open Board meeting to order at 8:35am on September 21, 2023.

Chair Hopp acknowledged with respect that the College of Pharmacists of BC is located on the ancestral and unceded territory of the Coast Salish Peoples, including the territories of the sk̓wx̓wú7mesh úxwumixw (Squamish), sel̓íl̓wítulh (Tsleil-Waututh), and x̓ʷm̓əθk̓ʷəy̓əm (Musqueam) Nations.

He acknowledged with respect the relationship with the land that continues to this day. To the Indigenous Peoples of this place we now call British Columbia: “We turn our minds to you and to your ancestors. You have kept your unceded homelands strong. We are grateful to live and work here.”

Chair Hopp also recognized that attendees are joining from different locations across BC, he also acknowledged that the Indigenous Peoples are the stewards of the lands and waters where each of us are attending from this morning.

Mary Tan acknowledged with respect that the College of Pharmacists of BC is located on the ancestral and unceded territory of the Coast Salish Peoples, including the territories of the sk̓wx̓wú7mesh úxwumixw (Squamish), sel̓íl̓wítulh (Tsleil-Waututh), and x̓ʷm̓əθk̓ʷəy̓əm (Musqueam) Nations.

Mary Tan shared with the Board a story of the Indigenous Peoples of Canada in the times before, during and after residential schools and her learnings about the Reconciliation Pole located at the University of British Columbia, Vancouver campus. She encouraged the Board and staff to learn about the history and lasting effects of the residential school system.

2. CONSENT AGENDA

a) Items for further discussion

No items were brought forward from the Open Consent agenda for further discussion.

b) Approval of Open Consent Items

RESOLVED THAT the Board approves by consensus:

The Open Consent Agenda as circulated.

CARRIED

3. CONFIRMATION OF OPEN AGENDA

RESOLVED THAT the Board approves by consensus:

The September 21, 2023 Draft Open Board Meeting Agenda as circulated.

CARRIED



4. STRATEGIC PLAN DASHBOARD STATUS UPDATE, KEY ACTION: MEDICATION INCIDENT REPORTING

Ashifa Keshavji presented an update to the Board on the progress of the Medication Incident Reporting action item from the College's Strategic Plan. A multi-stage engagement process with partner groups has been initiated by the College and is well underway. Feedback obtained will inform the implementation of the national standards and the development of the requirements necessary to provide further guidance to registrants.

5. LEGISLATION REVIEW COMMITTEE: AMENDMENTS TO THE DRUG SCHEDULES REGULATION

Justin Thind, Chair of the Legislation Review Committee presented proposed amendments to the Drug Schedules Regulation (DSR) under the *Pharmacy Operations and Drug Scheduling Act* (PODSA). Recent amendments to the Pharmacists Regulation under the *Health Professions Act* (HPA) expanded pharmacists' scope of practice by authorizing them to prescribe for certain minor ailments and contraception. As a result, changes to the DSR are necessary to align it with those scope of practice changes, and to improve alignment of the DSR with changes to the National Drug Schedules (NDS).

RESOLVED THAT the Board approves by consensus:

RESOLVED THAT, in accordance with the authority established in section 22(1) of the Pharmacy Operations and Drug Scheduling Act (the "Act"), and subject to filing with the Minister as required by section 22(2) of the Act, the Board amend the Drug Schedules Regulation, B.C. Reg. 9/98, as set out in the schedule of amendments attached to this resolution.

CARRIED

6. MARKING THE ANNIVERSARY OF COLLEGE COMMITMENTS TO INDIGENOUS CULTURAL SAFETY

Elder Sulksun opened this portion of the Board meeting.

Chair Hopp presented to the Board on the College's ongoing commitments to dismantling Indigenous-specific racism and fostering culturally safe care within the health care settings regulated by the College.

Brian Westgate attended and provided supporting remarks on behalf of the Ministry of Health.

The Board reaffirmed their collective and individual commitments to culturally safe care, free from Indigenous-specific and other forms of racism by signing a declaration to formally demonstrate their support of the College's ongoing commitments.

RESOLVED THAT the Board approves by consensus:

WHEREAS the College of Pharmacists of British Columbia is located on the ancestral and unceded territory of the Coast Salish Peoples, including the territories of the s̓k̓w̓x̓w̓ú7mesh úxwumixw (Squamish), sel̓íl̓witulh (Tseil-Waututh), and x̓m̓əθ̓k̓'əy̓əm (Musqueam) Nations, whose relationship with the land dates from time immemorial and continues to this day.

AND WHEREAS the College has statutory duties under the Health Professions Act to at all times serve and protect the public and exercise its powers and discharge its responsibilities under all enactments in the public interest.



AND WHEREAS in November 2019, the Legislative Assembly of British Columbia enacted the Declaration on the Rights of Indigenous Peoples Act, affirming the application of the UNDRIP to the laws of British Columbia and establishing the Declaration as the province’s framework for reconciliation, as called for by the Truth and Reconciliation Commission.

AND WHEREAS in November 2020, the report titled “In Plain Sight: Addressing Indigenous-specific Racism and Discrimination in BC Health Care” was published and presented overwhelming evidence of widespread and systemic Indigenous-specific racism within BC’s health care system, with recommendations to target immediate, principled, and comprehensive efforts to eliminate all forms of prejudice and discrimination against Indigenous Peoples in the BC health care system.

AND WHEREAS in May 2021, the College joined with three other health profession regulatory colleges to issue a joint apology to Indigenous Peoples and Communities in BC, titled “Racism in Health Care: An Apology to Indigenous People and a Pledge to be Anti-Racist”, which included a pledge by the colleges to take specific actions to uphold Indigenous rights, eliminate racism within the health care system, and slowly earn the trust of Indigenous Peoples.

AND WHEREAS in March 2022 the Government of British Columbia published a five-year Declaration Action Plan which envisions a province where Indigenous Peoples feel safe accessing the health-care system, knowing that they will receive high quality care, be treated with respect and receive culturally safe and appropriate services, and where health, social and education systems apply an intersectional lens to meet the needs and honour the worldviews, cultures, lived experiences, knowledge and histories of Indigenous Peoples.

AND WHEREAS in June 2022, the Board approved the College’s updated five-year Strategic Plan in which the Strategic Goals now include taking specified key actions that address Indigenous-specific racism.

AND WHEREAS in June 2022, the Board also approved replacing the College’s former mission and vision statements with a new Commitment Statement in which the College now dedicates itself to regulating pharmacies and pharmacy professionals in support of public safety, optimal health, and culturally-safe, equitable care – free from Indigenous-specific and other forms of racism.

AND WHEREAS in September 2022, the Board approved a new Indigenous Cultural Safety, Cultural Humility and Anti-Racism Practice Standard for pharmacy professionals, developed as a Common Standard with 11 other health profession regulatory colleges and with the gratefully received contributions of Indigenous people and guidance of Indigenous leaders.

AND WHEREAS in September 2022, the College Registrar participated in a solemn blanketing ceremony to mark the collective work of the BC health profession regulatory colleges to adapt and adopt the Common Standard.

AND WHEREAS in October 2022, the College adopted new operating values including an Indigenous Cultural Safety and Humility Value in which the College commits itself to a set of specified behavioural actions aimed at helping to ensure that Indigenous Peoples have access to a culturally safe health care system, free from Indigenous-specific racism.



AND WHEREAS the Oath of Office that all Board members are required to take under the Health Professions Act includes a sworn (or solemnly affirmed) commitment to act in accordance with the law and the public trust placed in them as individuals, to act in the interests of the College as a whole, and to uphold the statutory objects of the College and ensure that as individuals they are guided by the public interest in the performance of their Board duties.

AND WHEREAS the College's statutory objects under the Health Professions Act include to promote and enhance collaborative relations with other entities in the Provincial health system and with the government, which requires the College to collaborate and cooperate with the government and to assist the government in fulfilling its obligation under the Declaration on the Rights of Indigenous Peoples Act to take all measures necessary to ensure the laws of BC are consistent with the UNDRIP.

AND WHEREAS the College's statutory objects under the Health Professions Act also include to promote and enhance College registrants' ability to respond and adapt to emerging issues, which include the emerging issues of Indigenous cultural safety, cultural humility, and anti-racism.

AND WHEREAS the College will soon come under the new Health Professions and Occupations Act, which expressly establishes as a mandatory guiding principle the expectation that health profession regulatory colleges, and all persons exercising powers and performing duties on behalf of those colleges, must support and promote awareness of reconciliation with Indigenous Peoples, the UNDRIP, and the need to address racism and anti-racism issues that are specific to Indigenous Peoples.

RESOLVED THAT the Board collectively reaffirms the Apology issued in 2021, the Strategic Plan Goals approved in June 2022, the Strategic Plan Commitment Statement approved in June 2022, the Indigenous Cultural Safety, Cultural Humility and Anti-Racism Practice Standard approved in September 2022, and the Indigenous Cultural Safety and Humility Value adopted in October 2022.

AND FURTHER RESOLVED that, in order to demonstrate to registrants and the public that the Board has been and continues to be acting with solidarity and unity of purpose in these matters, each and every Board member should sign, in the form set out below, an individual declaration acknowledging those collective commitments of the Board and the College and pledging to at all times conduct themselves in a manner that is consistent with, and that upholds and promotes, all those commitments.

CARRIED

RESOLVED THAT the Board approves by consensus:

RESOLVED THAT the Board directs the Governance Committee to review and make recommendations to the Board regarding the potential addition of an onboarding requirement for all new Board members, whether appointed or elected, to be asked upon taking office to sign an individual declaration of support for the collective commitments and activities of the Board and the College that address anti-Indigenous racism and discrimination, similar to the declaration approved for current Board members at the Board meeting on September 21, 2023.



CARRIED

Elder Sulksun thanked the Board for their support and closed the session.

7. STRATEGIC PLAN DASHBOARD STATUS UPDATE, KEY ACTION: PATIENT EXPECTATIONS OF PHARMACY CARE

Heather Biggar presented to the Board the revised engagement-informed version of the document “What You can Expect from your Pharmacy Visit.”

The Board requested staff to consider the following changes to the What You can Expect from your Pharmacy Visit poster:

- Determine if there are limitations to the word “outpatient”
- Edits to the second and third bullet:
 - Your pharmacy team will check your health records, taking the time to make sure your medications are safe, appropriate and clearly labeled.
 - Your pharmacists will take time to help you understand your medication, how to take it properly, and address any questions you may have.
- Providing graphic standards to pharmacies.

RESOLVED THAT the Board approves by consensus:

RESOLVED THAT staff are directed to revise the “What You Can Expect from your Pharmacy Visit” poster in accordance to the feedback by the Board and bring back for final approval at the November Board meeting.

CARRIED

RESOLVED THAT the Board approves by consensus:

RESOLVED THAT placement of the approved ‘What You Can Expect from your Pharmacy Visit’ poster will be mandatory in all community pharmacies and in all hospital pharmacies where pharmacy services are provided on an outpatient basis.

AND FURTHER RESOLVED THAT staff are directed to prepare the policy and legislative changes required to support mandatory placement of the poster.

CARRIED

8. GOVERNANCE COMMITTEE:

Anne Peterson, Chair of the Governance Committee presented to the Board the final version of the Board Composition Matrix.

RESOLVED THAT the Board approves by consensus:

Approve the Board Composition Matrix, as amended by removing while from the second paragraph under Board Composition Matrix on page 1.

CARRIED

Action Arising:

- In the submission to CABRO regarding the upcoming vacant positions, to add legal as a competency the College is seeking;
- Governance Committee to include the Board Composition Matrix as part of the committee’s annual policy review; and



- Governance Committee to follow-up on the commitments to addressing Indigenous-specific Racism listed on page 2.

9. MOOSE HIDE CAMPAIGN PRESENTATION

David Stevenson presented to the Board. He provided an overview of the Moose Hide Campaign to end violence towards Indigenous women and children. He thanked the College for their donation to the Moose Hide Campaign.

10. ITEMS BROUGHT FORWARD FROM OPEN CONSENT AGENDA

No items were brought forward from the Open Consent Agenda for further discussion.

11. ADJOURNMENT

Chair Hopp adjourned the Open Board Meeting at 2:35pm on September 21, 2023.