



## 2016 Annual General Meeting Minutes Vancouver, British Columbia November 19, 2016

### CALL TO ORDER AND INTRODUCTIONS OF BOARD

College Chair Anar Dossa called the 125<sup>th</sup> Annual General Meeting of the College of Pharmacists of British Columbia to order at 9:45 a.m. Chair Dossa welcomed attendees to the meeting and introduced herself as the new Chair.

The College's vision, and mission were read aloud by Chair Dossa:

**Vision:**

*"Better health through excellence in pharmacy"*

**Mission:**

*The CPBC regulates the pharmacy profession in the public interest. We set and enforce standards and promote best practices for the delivery of pharmacy care in British Columbia.*

Chair Dossa introduced Board members in attendance, College Registrar Bob Nakagawa, newly appointed Deputy Registrar David Pavan, and other College staff in attendance.

Chair Dossa noted that notice of the AGM was sent out on October 7, 2016, thus meeting the three week bylaw requirement. She also confirmed that the required quorum of 25 registrants had been met, and the meeting was duly convened. Chair Dossa also stated that no resolutions had been submitted.

### MINUTES OF PREVIOUS MEETING – NOVEMBER 21, 2015

The November 21, 2015 Annual General Meeting Minutes were approved by consensus.

### FINANCIAL STATEMENTS AND AUDITOR'S REPORT

Chair Dossa reminded registrants that the audited and Board approved financial statements were available for review on the College website and asked if there were any comments or questions pertaining to them. Hearing no questions, Chair Dossa noted the financial statements will be placed on file.

### CHAIR'S REPORT

Past Chair Reynolds provided the following report:

As the outgoing Board Chair I am pleased to present this report on behalf of the Board. I would like to start by welcoming our newest Board Member Christopher Szeman who will be replacing me as District 4 Representative and our new Deputy Registrar David Pavan. I'd also like to congratulate the College on celebrating their 125th Anniversary! Thank you to everyone who joined us in Kelowna and online this past September to celebrate the occasion and here's to many more years of excellence in Pharmacy!

The College has been busy at work this past year, continuing to build upon the initiatives set out in the strategic plan. The Board has just approved the Plan for the next three years and directed the Registrar and College staff to build a detailed Plan and budget for approval at the February Board Meeting. In creating the Draft Strategic Plan, it was vital that all of the Stakeholders were represented. The College



conducted a comprehensive Engagement Campaign using ThoughtExchange which garnered over 5,000 thoughts from 1300 people. The campaign also used the College's social media channels creating over 85,000 impressions. The new plan has a goal of strengthening the foundation of the College and thereby providing a sound base for further enhancements. By focusing on modernizing the legislation, on professional excellence, and drug therapy access we can enhance patient care.

The Board has adopted Right Touch regulation and hopes that going forward all bylaws, policies and Board discussions will keep this principle in mind.

As we move toward the future, I'd like to draw your attention to the incredible and effective work done by the College Staff over the past year. I'd first like to acknowledge the efforts of our Practice Review Team. The Practice Review Program has been instrumental in ensuring community pharmacies meet College standards and pharmacy professionals are applying their knowledge, skills, and abilities to deliver safe and effective pharmacy care. Considerable work has also gone into the development of the upcoming Practice Review Program for Hospital Practice. The results of the practice reviews will be used to modernize our legislation, as the tools we are using to assess registrants enable us to identify legislation that requires enhancement.

This year also saw renewed focus towards developing a proposal for pharmacist prescribing in BC. A Certified Pharmacist Prescriber Draft Framework was developed which includes information on societal need, proposed eligibility criteria and standards limits and conditions. The Draft Framework was used to help facilitate stakeholder engagement, and the College conducted one of the most wide-reaching stakeholder engagements the College has ever seen, working with over 25 different groups and organizations and receiving over 11,000 comments from over 1,500 survey respondents. Pharmacists are primary care providers, we will need to work with our healthcare partners to ensure access to advanced care for all British Columbians. This is an important advance in public health as was pointed out by Dr. Ross Tsuyuki's presentation at the Board meeting yesterday. By allowing pharmacists to prescribe and order lab tests we can screen for risk factors and treat conditions that put the public at risk. There is strong evidence to support advanced scope of practice. Pharmacist prescribing would provide better outcomes for patients and save the health care system money. As I said we will need to get this message out to the stakeholders to ensure pharmacist prescribing becomes a reality.

We're also over a year into the College's launch of The DrugSafeBC Program. Community pharmacies across the Province are now equipped with time-delay safes to store all narcotics. This has resulted in a major reduction in pharmacy robberies. From 41 in 2015 to just 5 in 2016. I'd like to take this time to recognize Chief Constable Adam Palmer and the Vancouver Police Department for their support throughout the creation and implementation as well as all the pharmacies across the province for their participation.

An internal review of the organization was recently completed and has given us direction moving forward as to the needs of the College and staff in light of the continued growth of the organization. By implementing the recommendations the College will be able to better address the needs of the public and our registrants. The next step is to do an external review to ensure we work cooperatively with our partners to ensure better health outcomes for the public. I am sure Bob and David look forward to enact change within the organization to ensure the College has the foundation to move forward in this exciting and challenging time.

Finally I would also like to take this opportunity to acknowledge those of you who volunteer your time on committees. Committees accomplish very important work, and we thank you for your dedication to the profession and your hard work.



Anar and Mona have a great team of directors to accomplish the work ahead and I will miss working with all of them and the staff.

In conclusion I would like to thank the staff, Board and the many volunteers for their time and effort for making my year as Board Chair an enjoyable and successful one.

## REGISTRAR'S REPORT

Registrar Nakagawa provided the following report:

I'm proud of what the College was able to accomplish this year. There continues to be a lot happening in pharmacy practice, and this has a huge impact on the College. It doesn't seem to matter how bad the economy is, or what the pressures are on the professions, the number of pharmacies and pharmacy professionals continues to increase.

The leadership of our dynamic and action-oriented Board, the dedication of College staff, and the hard work of registrants across the province have allowed us to accomplish much this year. We are all dedicated to providing better health through excellence in pharmacy.

### DrugSafeBC Drastically Reduces Pharmacy Robberies

- As our Past Chair mentioned, reducing the number of robberies in pharmacies across BC was essential for us in protecting the public and our registrants.
- As you can appreciate, these are very traumatic events for everyone involved.
- On September 15, 2015 – the College held a press conference to launch its DrugSafeBC public awareness campaign.
- All community pharmacies implemented new security measures including installing time-delay safes to store narcotic and targeted drugs, and displaying College-produced signage in their stores to deter robberies.
- In addition to standard signage provided to all community pharmacies, the DrugSafeBC campaign featured print, radio, television and social media ads to build awareness of the new security measures.
- DrugSafeBC is expected to have a huge impact in curbing the flow of dangerous narcotics from pharmacies onto the street, in fact, since launching to program, there has been a significant decrease in the number of pharmacy robberies in BC.
  - There were 39 pharmacy robberies in 2014 and 41 between January and September of 2015.
  - Since implementation, there have only been 8 recorded incidents, and only 5 so far in 2016.

### Practice Review Program: Year 1

- The College implemented the Practice Review Program (PRP) in community pharmacies in January 2015.
- As you know, these are an in-person review of a pharmacy professional's practice and the pharmacy where they work.
- As part of this practice review program, every pharmacy professional and pharmacy will be reviewed at least once every six years to ensure they meet College standards.
- In its first year, the College completed over 200 Pharmacy Reviews and more than 550 Pharmacy Professional Reviews.
- The progress to date shows that the College is on track to review every pharmacy professional and every pharmacy within the 6-year time frame.

- These practice reviews will help us ensure all registrants and practice settings meet College standards and are appropriately protecting public safety.
- PRP will expand to include hospital practice in early 2017.

#### Pharmacy Technician Bridging Program Ends

- The College began regulating pharmacy technicians in 2010/11, with a 5-year transition timeline for those who were currently practicing as pharmacy assistants to meet the requirements for regulation.
- This transition timeline ended on December 31, 2015
- The College now regulates 1331 pharmacy technicians across the province.

#### College Wins Appeal in Incentives Case

- The Board of the College of Pharmacists of BC strongly believes that incentives negatively impact a patient's decision to receive a prescription and/or pharmacy service.
- As a result, the Board felt compelled to act within their jurisdiction to protect public safety by implementing bylaws that prohibit the provision of incentives for a prescription or pharmacy service.
- In 2014, the bylaws were contested and the BC Supreme Court ruled against the bylaws.
- As you know, the College appealed this decision, and in January of this year the BC Court of Appeal ruled unanimously to reinstate the College's bylaws.
- A request to file an appeal against the College's bylaws was made to the Supreme Court of Canada in later 2016, but that request was dismissed with costs.

#### Growth

- As I mentioned, the number of pharmacies and pharmacy professionals continues to increase.
- We registered nearly 400 new pharmacists, 730 new pharmacy technicians, and over 90 new pharmacies.
- We also have over 3722 pharmacists authorized to administer injections.
- **Community Pharmacies:** 63 opened / 32 closed  
**Hospital Pharmacies:** 0 opened / 0 closed  
**TOTAL:** 1297 community pharmacies and 70 hospital pharmacies
- **Registered Pharmacists**  
**Total Active: 5,818 as of November 15, 2016**  
With 5,434 in the 2014-15 fiscal year, this represents a net increase over the previous year.
- **Pharmacy Technicians**  
1391 pharmacy technicians were registered, 239 were pre- registered.

#### Strategic Planning

- As the College's 2014/15 - 2016/17 Strategic Plan comes to a close, the Board has asked us to involve registrants to help scope out the next Strategic Plan.
- As the Past Chair highlighted, the College used ThoughtExchange, an online engagement tool, to capture feedback from registrants, health care professionals and the public in January 2016.
- Over 1300 participated in the ThoughtExchange process contributing over 5000 thoughts and ideas.

#### Closing remarks

- I look forward to working together with registrants and the Board in the year ahead. Please continue to share your ideas and feedback with us.
- It is an honour and a privilege to serve as Registrar of the College.



- I would also like to thank my staff who were introduced earlier for their support and dedication in ensuring the College continues to move forward with its important work.

Registrar Nakagawa noted the following statistics from the College's Annual Report:

- **Community Pharmacies:** 75 opened / 17 closed  
**Hospital:** 0 opened / 0 closed  
**TOTAL:** 1202 community pharmacies and 69 hospital pharmacies
- **Registered Pharmacists**  
5,434 in 2013-14 a net increase over the previous year.  
\* Due to change in reporting statistics based on payment date, there are variances between previous fiscal year end count and current fiscal year begin count.
- **Pharmacy Technicians**  
661 pharmacy technicians were registered, 1179 were pre-registered.

#### REPORT OF BOARD ELECTIONS

Registrar Nakagawa reported the results for the elections held in the fall:

Ming Chang was re-elected in District 2  
Christopher Szeman was elected in District 4  
Anar Dossa was re-elected in District 6  
Sorell Wellon was acclaimed in District 8

Registrar Nakagawa also recognized the remaining College Board members:

Mona Kwong, District 1  
Tara Oxford, District 3  
Frank Lucarelli, District 5  
Arden Barry, District 7  
Norm Embree, Government Appointee  
Kris Gustavson, Government Appointee  
Jeremy Walden, Government Appointee  
George Walton, Government Appointee

At the November 19, 2016 Board meeting Anar Dossa was elected as Chair and Mona Kwong was elected as Vice-Chair.

#### ADJOURNMENT

Chair Dossa thanked the assembly for attending and participating in the College of Pharmacists of BC's 125<sup>th</sup> Annual General Meeting, and adjourned the meeting at 10:19 am.